



# Hygiene and safety measures

In view of the current situation following the pandemic COVID19, COSTA BRAVA DIVERS has been guiding its performance by an attitude of responsibility in relation to the measures defined by the Spanish Ministry of Health, assuming the safety of its guests and employees as a priority. For the safety of all of us, COSTA BRAVA DIVERS, has adopted hygiene and safety measures that promote the common well-being and contribute to the control and mitigation of COVID19. We are glad to share them with you and we appreciate your cooperation and the compliance with the defined guidelines.

## BEFORE ARRIVAL:

We suggest that all reservations are done in advance, preferably by website:

[www.medaqua.com](http://www.medaqua.com)

## MEETING POINT ACCORDING TO ACTIVITY:

· SNORKELING: Passeig Marítim, 13, 17258 L'Estartit-Torroella de Montgrí.

<https://www.google.com/maps/place/Medaqua/@42.0545481,3.2057597,15z/data=!4m5!3m4!1s0x0:0x1882fff55e533477!8m2!3d42.0545481!4d3.2057597>

· KAYAK: Passeig Marítim, 82, 17258 L'Estartit, Girona

<https://www.google.es/maps/place/Medaventura/@42.0441976,3.1937384,17z/data=!4m2!1m6!3m5!1s0x12ba5a1299379937:0x3b0f046bab1b75e9!2sMedaventura!8m2!3d42.0441936!4d3.1959271!3m4!1s0x12ba5a1299379937:0x3b0f046bab1b75e9!8m2!3d42.0441936!4d3.1959271?hl=es>

## DURING YOUR STAY:

### SNORKEL:

- The safety distance between staff and guest will be maintained in all the spaces of our activities center, avoiding physical contact. This safety distance will not always be possible, especially onboard, so we recommend all our guest to use their own protective mask or visor. All our staff are using their own protective mask in order to guarantee the safety. Before entering and leaving the water, as you cannot use the protective mask or visor, don't take off your diving mask and snorkel until you put the protective mask back on.
- Desinfect your hands whenever you enter or exit the diving center and boats. Please use the various sanitation points available in the diving center and boats.
- Don't spit in the mask, anti fog spray will be provided onboard.
- Your snorkeling equipment has to be transported in the closed bag provided. All rental diving equipment, will be desinfected by our staff at the diving center, following internal procedures.

### KAYAK:

- The meeting point is a free car park just in front of l'Estartit beach. Customers should leave their belongings in their car and keep only those clothes that can get wet.
- It is necessary that each client has his own mask or protective screen.
- Disinfect your hands whenever possible, when entering and leaving any of our facilities. Use the various sanitation points distributed by our facilities.

### CLEANING AND DESINFECTION:

- Our team is specifically trained to comply with the internal Protocol regarding COVID19.
- We guarantee frequent desinfection of all our surfaces, and we've payed special attention to all direct contact materials.
- We only use certified desinfectants, all biodegradable.

All cleaning and disinfection procedures are slow and can cause delays in the departure of ships and on caiac routes. We apologize in advance.

*Thank you!*